

Tower Hamlets Together

Vanguard programme update
December 2016

**TOWER HAMLETS
TOGETHER**

*Delivering better health
through partnership*



www.towerhamletstogether.com

#TH2GETHER



Tower Hamlets Together



- Tower Hamlets Together is a partnership of local health and social care organisations with an ambition to improve the health and wellbeing of people living in Tower Hamlets.
- The organisations involved are:



Background

- The partnership of these organisations (minus the CCG and Tower Hamlets CVS) has been in place for some time and was previously known as 'Tower Hamlets Integrated Provider Partnership' (THIPP).
- Recently there have been two significant developments that will strengthen the Tower Hamlets Together partnership even further. Firstly, in 2015, Tower Hamlets was awarded 'Vanguard' status by NHS England for its multi-specialty community provider programme.
- This means the programme receives support from NHS England to develop innovative models of care which other parts of the country can then learn from.
- Secondly, in April 2016, Tower Hamlets CCG announced that the partnership was to become the new provider of community health services (such as community nursing) in the borough. This will enable even better coordinated care to be provided to patients, outside of traditional hospital environments.
- Although Tower Hamlets Together is made up of a number of different partners, we are striving to develop a shared culture which provides person-centred, coordinated care to everyone who uses our services.

Working with you

- The only way we can ensure health and social care services meet our populations needs and address some of the challenges our patients face is to involve staff, patients and members of the public at every step of the way
- At the heart of Tower Hamlets Together sits our stakeholder council which comprises members from a range of different groups and organisations, each of which represents people with different types of needs. Although still in the early stages of development, the stakeholder council will provide invaluable input and challenge to the Tower Hamlets Together Board which will contribute toward decisions about the way care is provided.
- We are also in the process of establishing a community research network which involves recruiting a number of community volunteers who will build relationships with service users (often those whose views are seldom heard) and act as a feedback loop between these service users, the stakeholder council and the Tower Hamlets Together Board. This way we can ensure that the views of people who have first-hand experience of using health and care services are used to inform any changes we make.

Our priorities



Improving services for children and
young people



Improving services for adults,
particularly those with a long-term
health condition or who are vulnerable
to illness



A focus on prevention and supporting
people to lead a healthy life

Multispecialty Community Provider (MCP) care elements

1. Whole population – prevention and population health management
2. Urgent care need – integrated access and rapid response service
3. Ongoing care needs – enhanced primary and community care
4. Highest care needs – coordinated community based and inpatient care
5. Contract, commissioning and funding
6. Flexible use of workforce and estates
7. Building shared care records and business intelligence systems
8. Cultural change
9. Strategic and operational governance

Thank you
Questions?